

Questions and Answers

RFP No. 21-04

FROI & SROI Automated Reporting Services

August 9, 2021

Question 1: In **Section 3.1**, **Item 7**: "If the Texas Division of Workers' Compensation issues a penalty for late, inaccurate, or missing FROI/SROI transmission because of Company's failure to submit the transmission to the Texas DWC, Company will cover all costs associated with the penalty."

Would TML be agreeable to adding the word "solely" before "because of Company's failure to submit"

Answer: TMLIRP will not modify the RFP as written, this subject can be addressed in the negotiations phase.

Question 2: In Section 4.4 Project Implementation and Support 2. What is your process for analysis and gathering requirements?

Is this question regarding our analysis and requirements gathering process for when code changes need to be made to our software? <u>OR</u> our analysis after a client's test data has been transmitted and processed? <u>OR</u> our client's process when gathering their requirements for the data feed (i.e. WCSP mapping exercise)?

Answer: If your process for gathering requirements and documents varies, please provide a description of each (if not previously addressed elsewhere).

Question 3: Fees

Can you please provide TML's 2020 Direct Written Premium (DWP) for Annual State Line of Business 25 (Workers Compensation) for this purpose?

Answer: 68.1M Written

Question 4: Is pricing to be provided in Attachment A Agreement or in the Section 7 Assurance chart?

Answer: Provide pricing in both places

Question 5: Do Proposers have the ability to provide recommended revisions to Attachment A?

Answer: Yes.

Question 6: Is it TMLIRP's intention that proposers provide responses to the items in Section 3.1 Scope of Services?

Answer: Responses are not required in section 3.1, only acknowledgement of these requirements. If there is specific information regarding the Scope of Services that you wish to provide, do so.